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## Higher Ed Project Manager & Business Analyst Best Practices

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Susan Bush | Manager, Project Management Office | Capilano University

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Davis Swan | CIO, TRIUMF





- Give a brief overview of your PMO and your role
  - What roles do you have for doing project management and business analysis? Dedicated PM? BA/PM?





#### Describe your project management methodology



How do you decide which projects to do? If so, what criteria do you use and how do you communicate it to your stakeholders?





What are some challenges that you are facing in regards to project management at your institution.





#### What are your areas of focus for 2016/2017?





### **QUESTIONS?**





# How do you handle unplanned projects that "fall from the sky"?





How does your institution balance feature requests work and project work?

