

BCNET

Annual Review
2025/2026



ABOUT BCNET

BCNET was formed in 1988 to support the needs of B.C.’s higher education and research institutions. We are a member-centric, not-for-profit, organization that serves BC higher education and research institutions by delivering secure, exclusive access to the global education & research network, cybersecurity and shared services.

BCNET is located on the unceded traditional territories of the Coast Salish peoples, including the xʷməθkwəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) First Nations.

HOW BCNET DELIVERS VALUE

SECURE, RESILIENT, PRIVATE NETWORK

Provides a secure, resilient private network connecting institutions globally

CROSS-JURISDICTION COORDINATION

Unifies institutions and partners across jurisdictions to achieve shared outcomes

SHARED EXPERTISE & CAPABILITIES

Provides access to specialized expertise, leveling up the sector

COLLECTIVE PURCHASING POWER

Aggregates sector demand to influence markets and secure outcomes and value

SOLVE ONCE, SCALE ACROSS SECTOR

Solves common challenges and scales broadly to accelerate value



MEMBER QUOTE

We’re a relatively small organization, and we don’t have the same sort of staffing contingent that some of the larger institutions do. BCNET provides us with economies of scale that we couldn’t achieve ourselves. I see BCNET as a fundamental partner for TRIUMF and a massive enabler for the business-to-business lines that we engage in. I don’t think my team would be able to do the work we do without the fact that BCNET provides us the fundamental and foundational support to be able to do so.



Pradeep Nair
Chief Information Officer

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BOARD OF DIRECTORS



Matt Milovick

Chair of the Board of Directors
Vice-President, Administration & Finance
Thompson Rivers University



Jennifer Burns

Past-Chair of the Board of Directors
Associate Vice-President, Information Technology and Chief Information Officer
University of British Columbia



Curtis Morcom

Vice-Chair of the Board of Directors
Vice-President, Employee & Corporate Service
Okanagan College



Peter Smailes

Secretary/Treasurer of BCNET
Vice-President, Administration
Kwantlen Polytechnic University



Dr. John Chenoweth

President & CEO
Thompson Rivers University



Wency Lum

Associate Vice-President University Systems & Chief Information Officer
University of Victoria



Kim Horn

Assistant Deputy Minister and Executive Financial Officer
Ministry of Post-Secondary Education and Future Skills



Pradeep Nair

Chief Information Officer
TRIUMF



Tara Szerencsi

Vice President, Finance and Corporate Services
College of New Caledonia



Ted Pennell

Chief Information Officer
Camosun College



Brian Stewart

Chief Information Officer
Simon Fraser University



Dr. Veronica Thompson

Vice-President, Academic and Provost
Royal Roads University



Katie Tuck

Chief Information Officer
University of the Fraser Valley

MESSAGE FROM THE CHAIR

I believe this is an important time for higher education in British Columbia. Across the sector, institutions are navigating financial pressures, evolving student expectations, rapid advances in technology, and an increasingly complex digital landscape. Cybersecurity, artificial intelligence, and digital sovereignty are reshaping how our institutions operate and collaborate. While these challenges are significant, they also reinforce the value of working together.

“BCNET continues to provide the trusted partnerships, shared services, and strategic leadership that enable our members to achieve more together than any one institution could accomplish alone.”

For more than three decades, BCNET has demonstrated that collaboration is one of our sector’s greatest strengths. Founded on the principle that shared challenges are best addressed collectively, BCNET continues to provide the trusted partnerships, shared services, and strategic leadership that enable our members to achieve more together than any one institution could accomplish alone.

The Board’s role is to ensure BCNET remains well positioned to support our members today and into the future. Throughout the past year, we have remained focused on sound governance, financial stewardship, and strategic oversight, while supporting the organization’s continued evolution to meet the changing needs of the post-secondary and research communities we serve.

This annual report highlights the impact of that approach from strengthening digital infrastructure and advancing cybersecurity to expanding shared

procurement and supporting innovation across the province.

These achievements reflect the resilience of our collaborative model to share knowledge openly and design solutions collectively gives me confidence that BCNET is well positioned to help our members navigate whatever comes next.

On behalf of the Board of Directors, I extend my sincere appreciation to our members, and stakeholders for your continued trust and engagement. I also thank the BCNET leadership team and staff for their professionalism, expertise, and unwavering commitment to serving our community. Together, we are building a stronger, more connected future for higher education in British Columbia.



Matt Milovick
Chair , BCNET Board of Directors



MESSAGE FROM THE PRESIDENT & CEO

It has been a privilege to serve as Interim President and CEO during a year of meaningful progress for BCNET. As our members navigated an increasingly complex environment shaped by financial pressures, rapid technological change, cybersecurity risks, and evolving research and education needs, our focus remained clear: delivering practical solutions that help institutions succeed through collaboration.

BCNET exists because many of the challenges facing higher education are best addressed together. By bringing institutions together through shared technology, procurement, cybersecurity, and network services, we create value that benefit the whole sector.

This year, BCNET continued to strengthen the services and partnerships our members rely on every day. We advanced cybersecurity initiatives, enhanced shared technology services, expanded collaborative procurement, and strengthened our network.

At the core of our work is BCNET’s high-performance network, providing secure, exclusive access to the global research and education network that underpins more than \$1 billion in research activity across British Columbia. As demand for data-intensive research and AI-enabled innovation continued to grow, network traffic increased by 25%, reinforcing the critical role our digital infrastructure plays in enabling research, teaching, and collaboration across the province.

Our Procurement Services team also surpassed \$185 million in managed spend, helping members realize meaningful cost savings, operational efficiencies, and greater value through collective purchasing. We were equally proud to welcome nearly 800 participants to BCNET CONNECT—our largest conference to date—where members and partners came together to share knowledge, explore emerging technologies, and strengthen the relationships that make our collaborative community so successful.

These accomplishments reflect the strength of our collaborative model. They are possible because of the engagement and expertise of our member institutions and the stakeholders that work alongside us, as well as the dedication of our exceptional staff. Together, we continue to share knowledge, solve complex challenges, and build solutions that strengthen the sector as a whole.

Looking ahead, artificial intelligence will continue to impact higher education and research. BCNET is committed to helping our members harness these opportunities by providing trusted infrastructure, shared expertise, and collaborative services that benefit the sector and enable innovation while addressing the evolving challenges of cyber security, governance, and responsible adoption.

“BCNET exists because many of the challenges facing higher education are best addressed together.”

It has been a privilege to serve as Interim President and CEO. As I hand the leadership of the organization to Dennis Silva, I do so with great confidence in his ability to build on our momentum and lead the organization into its next chapter.

Thank you to our members, stakeholders, Board of Directors, and staff for your trust, collaboration, and continued commitment to our shared mission. Together, we are solving collective challenges, achieving savings and value that strengthen the sector as a whole for British Columbia

Trish Pেকেles
Interim President & CEO, BCNET



THE YEAR IN REVIEW

HIGHLIGHTS

Commercial Card Services Program Transition

BCNET worked closely with the University of British Columbia (UBC) to support the transition of the Scotiabank Commercial Card Services program to the UBC-led agreement. This shift reflects the evolving nature of the program and the scale of participation across the sector, with UBC’s leadership ensuring continued access to the program’s benefits for all participating BCNET members. This is a strong example of what can be achieved through collaboration. By bringing together the combined spend of UBC and participating institutions, the program continues to drive efficiencies, strengthen financial returns to all members, and reduce administrative complexity. It also reinforces a growing community of practice, where members share approaches, insights, and best practices to improve how procurement and financial operations are delivered across the sector. This model is delivering practical value today while strengthening the foundation for future collaboration.

BCNET Procurement Services

BCNET Procurement Services continued to support members through ongoing trade and IT supply chain disruptions, as members face a range of challenges, including pricing volatility, shortened quote validity, changing original equipment manufacturers (OEM) allocation models and evolving global trade turbulence. In response, BCNET has been monitoring the marketplace, working closely with key suppliers and sharing timely updates to the community offering practical updates to CIOs and procurement teams, helping members better plan purchases, manage budget uncertainty, and avoid exposure to pricing and availability risks. This coordinated effort enabled members to make more informed decisions, improve access to constrained products, and navigate market uncertainty with greater confidence.

MEMBER QUOTE

I love how Higher Education allows me to be part of the greater good. There are thousands of people on campus on any day, young and old, here to learn, and we get to focus on preparing them to be successful in their life. Technology can add to that and contribute to their growth as it enables and supports their knowledge and understanding. The fact that I can be part of a team that helps make that happen brings a lot of joy to my life.



Matt Norton
Chief Information Officer

THE YEAR IN REVIEW

HIGHLIGHTS

BCNET Service Committees

BCNET’s Service Committees were recently refreshed to expand member participation, strengthen sector-wide engagement, and enhance the collective voice of members in shaping BCNET’s future direction. The committees provide strategic guidance on emerging issues, identify opportunities for collaboration, and help set priorities across BCNET’s service portfolios.

More than advisory bodies, the committees serve as an important mechanism for sector leadership and collaboration. By connecting expertise, perspectives, and experiences from institutions across British Columbia, they help BCNET develop services and initiatives that address shared challenges, improve outcomes for members, and create measurable value for the sector. Their work contributes to a stronger, more connected post-secondary system that is better positioned to respond to change and seize new opportunities.



Operating Philosophy	Engagement
“Member-led” Provides advice and recommendations to the BCNET CEO on services and shared priorities to meet the community’s need	Strengthen engagement through clear, trusted channels with regular cadence to ensure consistent member input and participation

Key Metrics

Network Services

100%

OF PSIs IN BC
CONNECTED TO THE
NETWORK

99.99%

NETWORK AVAILABILITY/
UPTIME

BCNET NETWORK IS
FULLY REDUNDANT
(3X IN SOME KEY AREAS)

Cybersecurity Services

106

INCIDENTS
RESOLVED

67%

MEMBER PARTICIPATION
ACROSS ALL
CYBERSECURITY SERVICES

STRONGER DETECTION,
MONITORING AND
RESPONSE CAPABILITY

Procurement Services

\$187M

MANAGED
SPEND

162

ACTIVE
AGREEMENTS

85% - 100%

PARTICIPATION RATE FOR
TOP 12 AGREEMENTS

Shared Technology Solutions

13

ACTIVE
SOLUTIONS

55%

AVERAGE
PARTICIPATION RATE

ONGOING INNOVATION AND
EFFECTIVENESS ALIGNED
TO SECTOR NEEDS

Member Engagement

800+

BCNET CONNECT
ATTENDEES

96%

SATISFACTION
RATE

IDENTIFIED EMERGING
CHALLENGES AND
OPPORTUNITIES FOR
COLLABORATION

THE YEAR IN REVIEW

MEASURING OUR SUCCESS

2025/26	\$201M (+10%)
2024/25	\$182M (+20%)
2023/24	\$151M (+13%)

GROWTH IN SECTORAL SPEND IN BCNET SERVICES

Utilization of BCNET’s shared services reached a new high, demonstrating the sector’s commitment to collaborative solutions.

10%

INCREASE IN SPEND

Our members are realizing the rewards of collaborative services, efficient processes, and outstanding service value.

\$201M

COLLABORATION SPEND

In 2025/26, we collaborated with stakeholders to expand our service portfolio and increase service adoption.

MEMBER QUOTE

BCNET adds value beyond these critical services by fostering a collaborative community where UNBC can share expertise, and advance innovation together with other member institutions.



NETWORK SERVICES

NETWORK SERVICES

BCNET Builds Foundation for Canada’s Next Generation of Research

This year, BCNET continued expanding its Advanced Network, delivering one of Canada’s first 400 Gbps connections to a post-secondary institution and strengthening British Columbia’s ability to support world-class research.

Working in partnership with Simon Fraser University (SFU), BCNET deployed fully redundant 400 Gbps connectivity using a next-generation architecture that provides exceptional performance today while allowing future expansion as research demands continue to grow.

“This is one of the first 400G services provided to a post-secondary institution in Canada,” says Tom Samplonius, Director of Network Services at BCNET. “This 400G link provides SFU with ample capacity for today’s research needs, plus headroom for new work and surge capacity for shorter term projects. Additionally, BCNET used a flexible network design that sends data directly over the fibre infrastructure allowing SFU to cost-effectively add more 400G links in the future.”

This project demonstrates a new network architecture designed to support increasingly data-intensive research across British Columbia and beyond.

“This project strengthens the digital infrastructure that supports modern research and innovation. The new network provides the speed and capacity researchers need to work with large volumes of data, train artificial intelligence and machine-learning models, use high-performance computing, and collaborate with research partners across British Columbia, Canada, and around the world.”

“SFU has one of the busiest research networks in BC,” says James Peltier, Director of Research Computing at SFU. “When we had the opportunity to invest in infrastructure upgrades, we built out the system as a whole. Because this project won’t just benefit SFU, it improves capacity and simplifies the network for other institutions across the region.

At the Supercomputing 2025 conference, BCNET’s upgraded infrastructure supported one of Canada’s most ambitious networking demonstrations. Researchers from the University of Victoria demonstrated a 1.2 terabyte-per-second data transfer across the BCNET network—the first of its kind in Canada’s research and education sector.

“Data isn’t getting any smaller,” says Peltier. “High-speed networking is critical to making collaborative research possible.”

Sustaining BCNET’s Shared Services Model for the Future

Investments like this are not solely about supporting a single institution’s research needs. They are about building and modernizing the shared infrastructure that underpins BCNET services across the province. As member institutions increasingly adopt AI-enabled tools, move services to the cloud, strengthen cybersecurity, and collaborate across campuses, the demand for network capacity and resiliency will continue to grow. This project helps ensure BCNET can meet those future needs while maintaining a cost-effective shared services model for all members.



NETWORK SERVICES

Firewall-as-a-Service

Vancouver Community College and North Island College were the first two of the pilot schools to fully onboard this service in fall 2025, followed by Thompson Rivers University and the Justice Institute of BC. Three others began the process of implementation by the end of April. For these members, the balance of flexibility and expertise has proven invaluable.

Vancouver Community College



Before adopting FWaaS, Vancouver Community College faced many of the same challenges that other colleges experience.

“We faced challenges in acquiring staff with thve skillsets to manage and maintain our firewalls,” says Jack Siu, Associate Director of Network Services. “Hardware lifecycle planning, maintenance, subscription management were also pain points.”

When BCNET introduced the dedicated FWaaS model, it allowed Vancouver Community College to directly replace its on-prem firewalls while keeping its existing network segmentation intact. This resulted in a transition that delivered stability and peace of mind.

“The biggest benefit I see is risk reduction,” says Siu. “There is redundancy on both campuses and an overall reduced operational overhead. With vacation and retirements coming up, this gives peace of mind.”

Siu adds that another benefit is removing the cost of operational maintenance and accessing resources for any incidents that are always available to them.

North Island College



Firewall and WAN services are critical but notoriously resource-intensive to maintain, particularly for smaller institutions like North Island College. Recruiting and retaining specialized networking and security staff is another challenge, and the advanced skills required for firewall management can be difficult to sustain internally.

Casey Black, Chief Information Officer for North Island College, points out

that one of the benefits of using BCNET’s FWaaS is the provision of a fully managed service that ensures consistent patching, lifecycle management, and advanced protection. Another benefit is cost savings.

“Fully managed FWaaS is less costly than the NIC’s existing annual hardware maintenance and software subscription costs for firewall and WAN services,” says Black, who added that they saved roughly 15% by working with BCNET. “This opens capacity for staff to focus on other priorities.”

BCNET’s Dedicated Firewall-as-a-Service (FWaaS) solution is an on-prem infrastructure that delivers network security, firewall policy development, and threat protection for member networks, systems, and/or applications.



“Protect your network! Learn more about our Firewall-as-a Service at www.bc.net”



Firewallter

NETWORK SERVICES

Building Resiliency: KPU’s Strategic Network Overhaul

In 2021, leadership at Kwantlen Polytechnic University (KPU) decided to invest in diverse network connections across its existing five campuses, located in three cities: Surrey, Richmond, and Langley.

“Our campuses are quite far apart and offer very different programs,” explains Ken Yip, Director of Technology Services at KPU. “We’ve always had single WAN connections to each campus. So, if there was an outage, it could bring administrative services and teaching and learning activities to a halt.”

To mitigate this risk, and to ensure that students, staff, faculty, and researchers

could always rely on the resources they need, BCNET worked closely with KPU to develop a plan to implement redundant fiber pathways to each campus, ensuring there would be no single point of failure in the network.

This is why network resiliency is so important.

This multi-year project came with its share of complexities. “Redundant connection to one of our sites was initially projected to be cost prohibitive,” Yip recalls. “But by taking the time to collaborate with vendors and BCNET, we identified innovative solutions that significantly reduced the overall cost.”

BCNET was heavily involved in supporting KPU, from managing the RFP process to facilitating creative vendor solutions. Beyond disaster recovery, the upgrade also allowed KPU to simplify and centralize its infrastructure. Instead of maintaining duplicate systems at every location, the university can now consolidate services at a single data centre and in the cloud.

“It makes support easier for our lean IT team,” Yip says. “We’re no longer managing clones of systems across five locations.”

Through the collaborative efforts of KPU and the BCNET team, their campuses have become a model of resilience and innovation. What could have been a costly and complex project became a streamlined success story.



159

CAMPUS LOCATIONS AND RESEARCH INSTITUTES CONNECT TO THE BCNET ADVANCED NETWORK

215

TOTAL CAMPUS CONNECTIONS

8

NEW CAMPUS CONNECTIONS

1,712 Gbit/s

TOTAL PROVISIONED CAPACITY FOR ALL PSIS

25%

VOLUME INCREASE FROM FY24/25

PROCUREMENT SERVICES

PROCUREMENT SERVICES

STRATEGIC PRIORITY

BCNET’s Procurement Services reached a new milestone in 2025-26, achieving 13% growth in member purchasing activity through BCNET agreements. This growth reflects increasing adoption of BCNET’s shared procurement services and the value they deliver to institutions through streamlined processes, aggregated demand, and access to competitively sourced contracts.

NEW AGREEMENTS

- Integration & Automation Services (IT)
- Restoration Services (Facilities)
- Curriculum & Catalogue Management (IT)
- Green Tools & Equipment (Facilities)
- Cloud Computing & Integration Services
- Energy Management Services* (Facilities)

RETENDERED AGREEMENTS

- Network Storage
- Infrastructure VAR
- Office Supplies
- e-Waste
- AV Roster
- Scientific Supplies**

During the year, the portfolio was further strengthened through the introduction or renewal of 13 agreements, expanding choice and enhancing BCNET’s ability to meet the evolving needs of the sector.

MEMBER QUOTE

“We’re a lot more collaborative in this sector than most industries are. People are willing to help and share information and come up with solutions to problems a lot more readily than some other industries you might have experienced in the past. BCNET is unique in this as well as it offers a kind of centralized service for higher ed.”



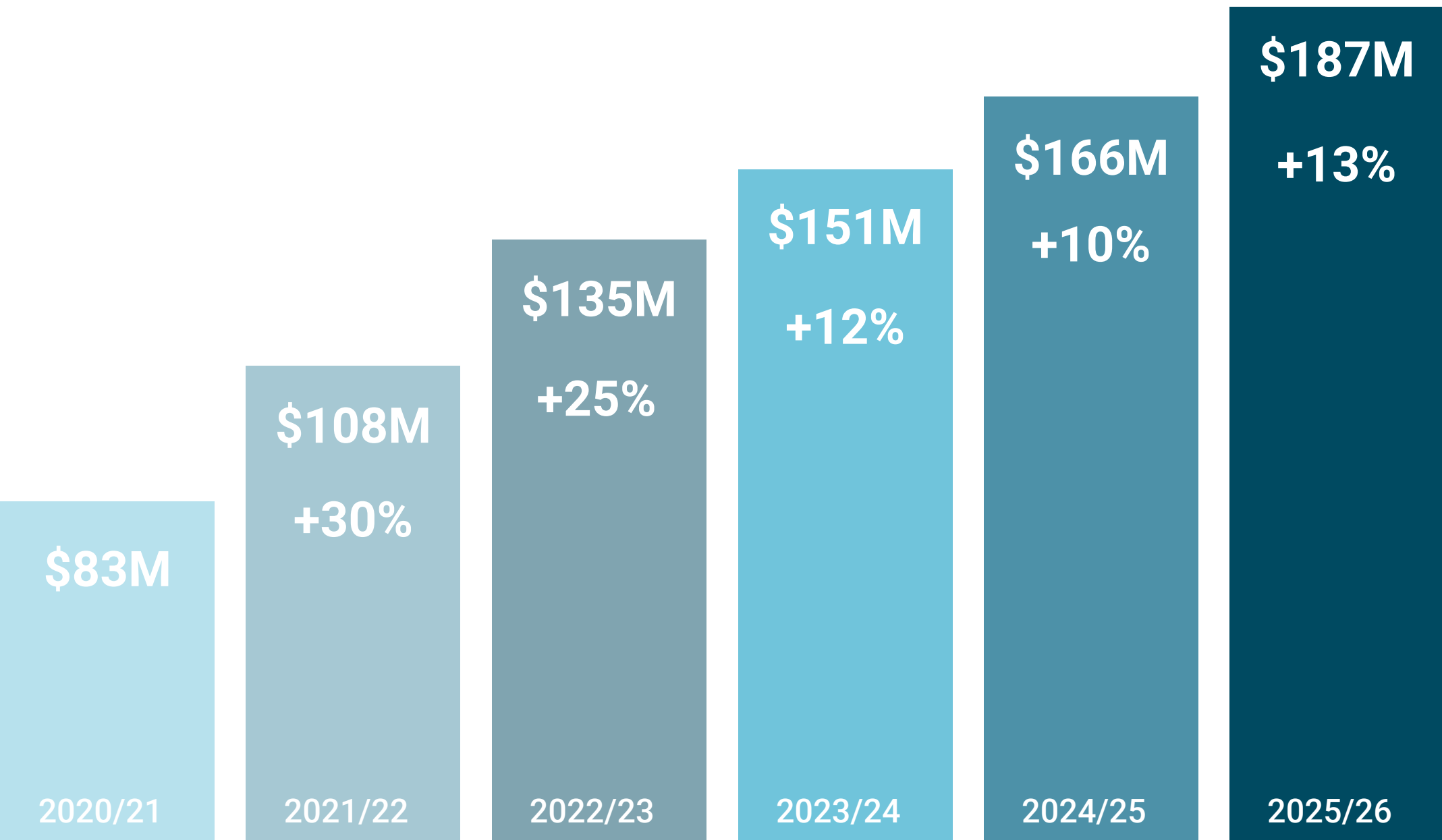
Curtis Morcom
Vice-President
Employee &
Corporate Services

*Resulted in 20 new agreements that members can use.; **Resulted in 24 new or updated agreements.

PROCUREMENT SERVICES

HOW WE MEASURE OUR SUCCESS

The Collaborative Spend Measures the Extent of Participation and Support from BCNET's Members



GROWTH IN PROCUREMENT SPEND

“BCNET’s Collaborative Procurement Services continued to deliver meaningful value to members in 2025–26, demonstrating the power of collective action. As members increasingly work together to address additional categories of spend, the opportunity to expand savings, strengthen partnerships, and generate even greater sector-wide value remains significant.

Procurement Professional Services

BCNET was proud to partner with PSEA on the retender of the post-secondary sector’s employee benefits program. Leveraging its deep procurement expertise, BCNET played a key role in supporting the sourcing process and helping ensure a successful outcome for participating institutions. The initiative is an example of how sector organizations can work together, combining expertise and resources to deliver solutions that benefit institutions across British Columbia.

PROCUREMENT SERVICES

SUSTAINABLE PROCUREMENT

From Intention to Impact

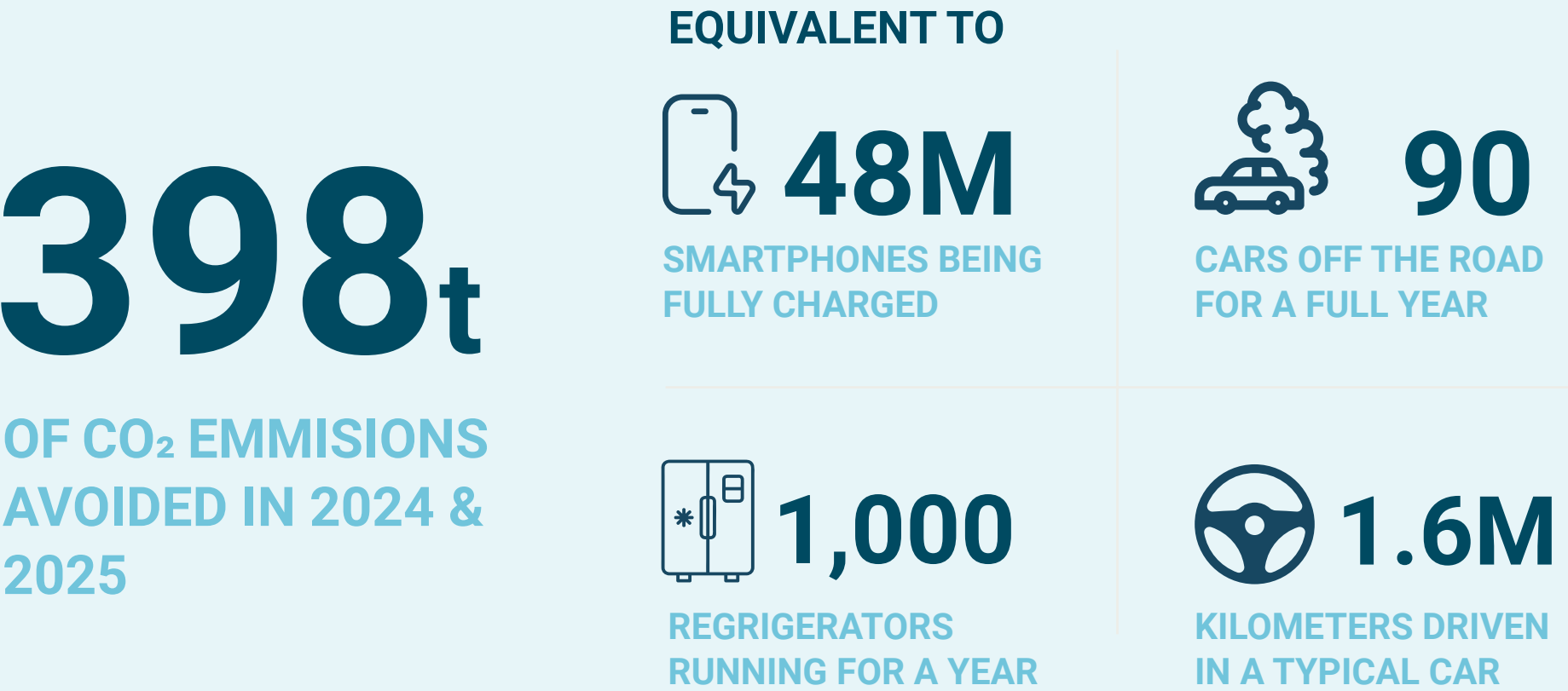
BCNET’s commitment to sustainable procurement was formalized in 2024 through the adoption of the **Sustainable Procurement Strategy & Action Plan 2024–2027**, setting a clear vision for procurement excellence. Supported by the Ministry and guided by the Sustainable Procurement Committee, this initiative has evolved from an initial strategic direction into a structured program with measurable outcomes. Since then, sustainability has been increasingly embedded across procurement practices, establishing a baseline for ongoing improvement and future collaboration.

Our Initiatives



Learning topics include: Modern Slavery & Supply Chains Act; Indigenous Awareness; Supplier Sustainability Assessment; Carbon Credits & Climate-Aligned Procurement; Resilient & Responsible Supply Chain.

Reducing e-Waste and Carbon Footprint Quantum’s Circular21 Program

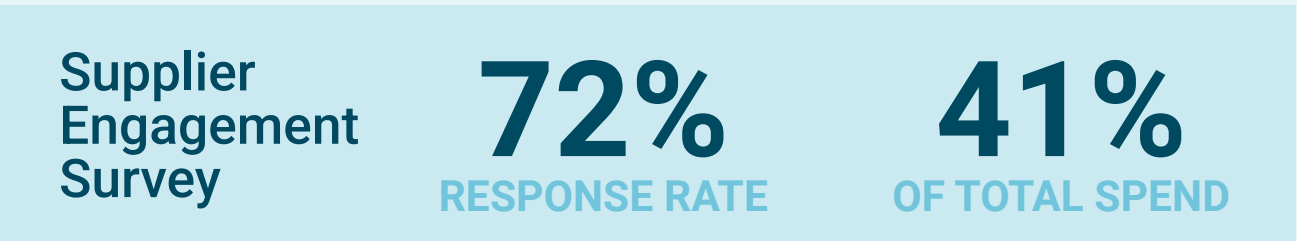


PROCUREMENT SERVICES

SUSTAINABLE PROCUREMENT

Supplier ESG Practices

BCNET is creating a framework that is shaping the marketplace to support members expectations. BCNET has established a new baseline for understanding sustainability performance across key suppliers. Survey responses revealed strong engagement in areas such as emissions measurement, circular economy practices, community investment, and responsible business conduct. Many suppliers also reported active partnerships with Indigenous businesses and communities, creating opportunities for further collaboration and learning.



Environmental

Suppliers demonstrate strong foundational environmental practices, with the majority measuring emissions and adopting circular economy approaches. There is future opportunity to provide product-specific data and the dollar value of green or circular products supplied to BCNET.

Social & Indigenous

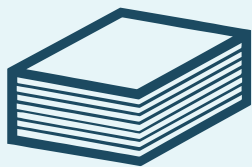
Suppliers show strong commitment to EDI strategies, community investment, and local operations. However, Indigenous engagement initiatives remain rare — highlighting an opportunity for BCNET to signal deeper expectations.

Governance

Suppliers demonstrate high governance maturity — most sign BCNET’s Supplier Code of Conduct, have public ESG strategies, and living wage policies. Many suppliers have dedicated sustainability staff and are open to collaboration, reflecting a strong foundation for ongoing partnership.

Going Green One Sheet at a Time

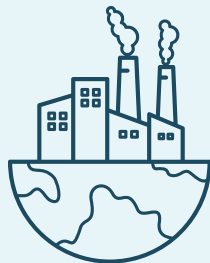
Another example is the growing adoption of Sugar Sheet™, a copy paper made from recycled sugarcane fibre. Produced from sugarcane residue, this forest-free paper contains no wood byproducts and is carbon neutral, while matching traditional recycled paper in appearance, performance, recyclability, and cost.



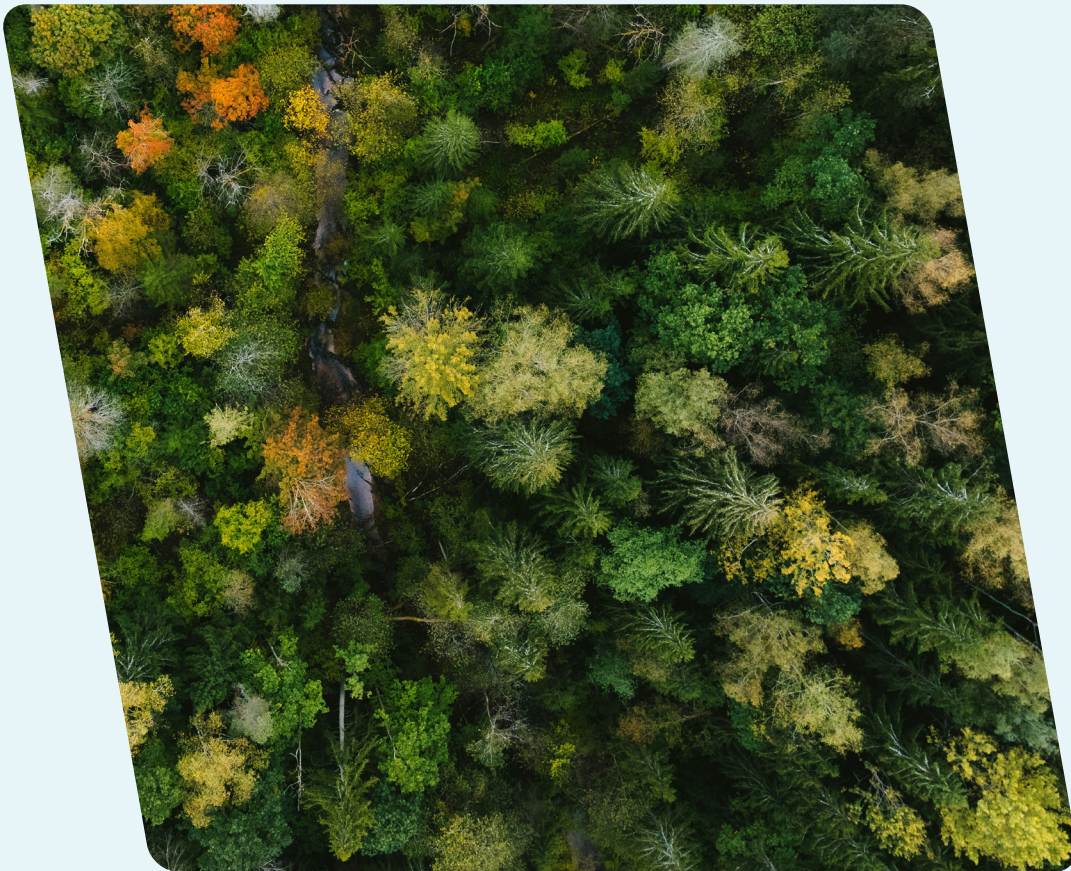
5,000 CARTONS PURCHASED BY BCNET MEMBERS



2,643 ESTIMATED NUMBER OF TREES SAVED



77,000 KG OF CARBON EMISSIONS AVOIDED



Member adoption of Sugar Sheet™ increased by 43% compared to the previous year, demonstrating how small purchasing decisions can deliver meaningful environmental benefits when implemented at scale.

Survey sent to 13 suppliers; Categories include: Network Storage; Network Solutions: Core, Edge, and Wireless Products; Office and Education Furniture Roster; Server Hardware; E-Waste Recycling and Asset Recovery; End User Computing; Audio Visual Equipment and Services Roster; Cybersecurity Professional Services Roster; IT Professional Services Roster; Multi-Functional Devices & Fleet Management Services; Custodial Supplies; Office Supplies.

CYBERSECURITY SERVICES

CYBERSECURITY SERVICES

HOW WE MEASURE OUR SUCCESS

Advancing Cyber Resilience Across the Sector

In an environment of escalating cyber threats, cybersecurity is more important than ever to the stability and resilience of British Columbia’s post-secondary sector. BCNET’s Cybersecurity team consistently supports members navigate this increasingly complex landscape through continuous monitoring, threat intelligence, incident response support, and security expertise.

By delivering shared services and fostering collaboration across institutions, BCNET helps members reduce risk, strengthen resilience, and safeguard the systems and information that underpin teaching, learning, research, and administrative operations.



MEMBER QUOTE

Cybersecurity is such a challenging space, and none of us can ever really keep up. BCNET is able to offer services and help other institutions, sometimes in times of crisis, in ways they might not be able to do for themselves.



Jennifer Burns
Associate Vice-
President, IT & CIO

BCNET SOC Service Overview

BCNET offers four levels of cybersecurity support, from monitoring and triage to investigation and response enablement. Members can select the level of support that best meets their needs.

LEVEL 1: MONITOR & DETECTION

Alerting, help deks, ticket creation SIEM detects

LEVEL 2: ASSESS & TRIAGE

Validate alerts and prioritize SOAR enriches

LEVEL 3: INVESTIGATE

Case creation & investigation
Analyses across SIEM & EDR

LEVEL 4: RESPONSE ENABLEMENT & SUPPORT

Member-led containment and recovery
Incident support and SOAR response playbooks through Sentinel and Defender

CYBERSECURITY SERVICES

Shared Cybersecurity Services

BCNET continued to strengthen its shared cybersecurity services by supporting member institutions in their transition to Microsoft Defender and expanding adoption of the Centralized Logging Service. Nearly all participating institutions have successfully migrated to the new security platform, ensuring continued access to advanced threat detection and automated response capabilities.

The Centralized Logging Service also saw significant growth, with 20 institutions participating and most now fully operational.

Resilient and Improved Security

Enhanced security visibility, improved threat monitoring, and increased support for a more resilient cybersecurity posture across the BCNET community.

FortiSIEM Migration Milestone

BCNET’s IT successfully implemented and made a production ready OpenStack cluster, enabling the Cybersecurity team to migrate FortiSIEM to the new platform.

MEMBER QUOTE

I proudly serve as part of the BCNET Cyber Security Services Committee. Neither BCNET nor individual institutions can solve cybersecurity challenges on their own. The Committee draws on stakeholders and professionals from across institutions working collaboratively to provide guidance to BCNET on cybersecurity activities. Together, we drive innovative, leading edge solutions that will level-up cyber protection for the sector.



Eric van Wiltenburg
Chief Information
Security Officer



SHARED TECHNOLOGY SOLUTIONS

SHARED TECHNOLOGY SOLUTIONS

Shared Technology Solutions continue to drive innovation, efficiency, and service excellence across British Columbia’s higher education and research landscape. By pooling expertise, infrastructure, and resources, our collaborative service delivery model helps members reduce duplication, enhance operational effectiveness, and focus on their institutional missions.

MEMBER QUOTE

“There’s a tendency to over-generalize and think that BCNET is just infrastructure. It’s not. It’s an enabler. It’s a conduct to cross-sector collaboration. It’s services. It’s people... We stand a better chance of trying to figure out solutions together than we do by trying to do it on our own.”



Wency Lum
Associate Vice-President Systems & CIO

Service Expansion:

Digital Signage

Thanks to a large digital signage licensing purchase by UBC, BCNET has reached the next consortia discount tier under its agreement with Microserve. As a result, participating members will benefit from an estimated 20% reduction in digital signage licensing fees in FY26/27.

14 MEMBERS USING THE SERVICE
650 ENDPOINTS DEPLOYED

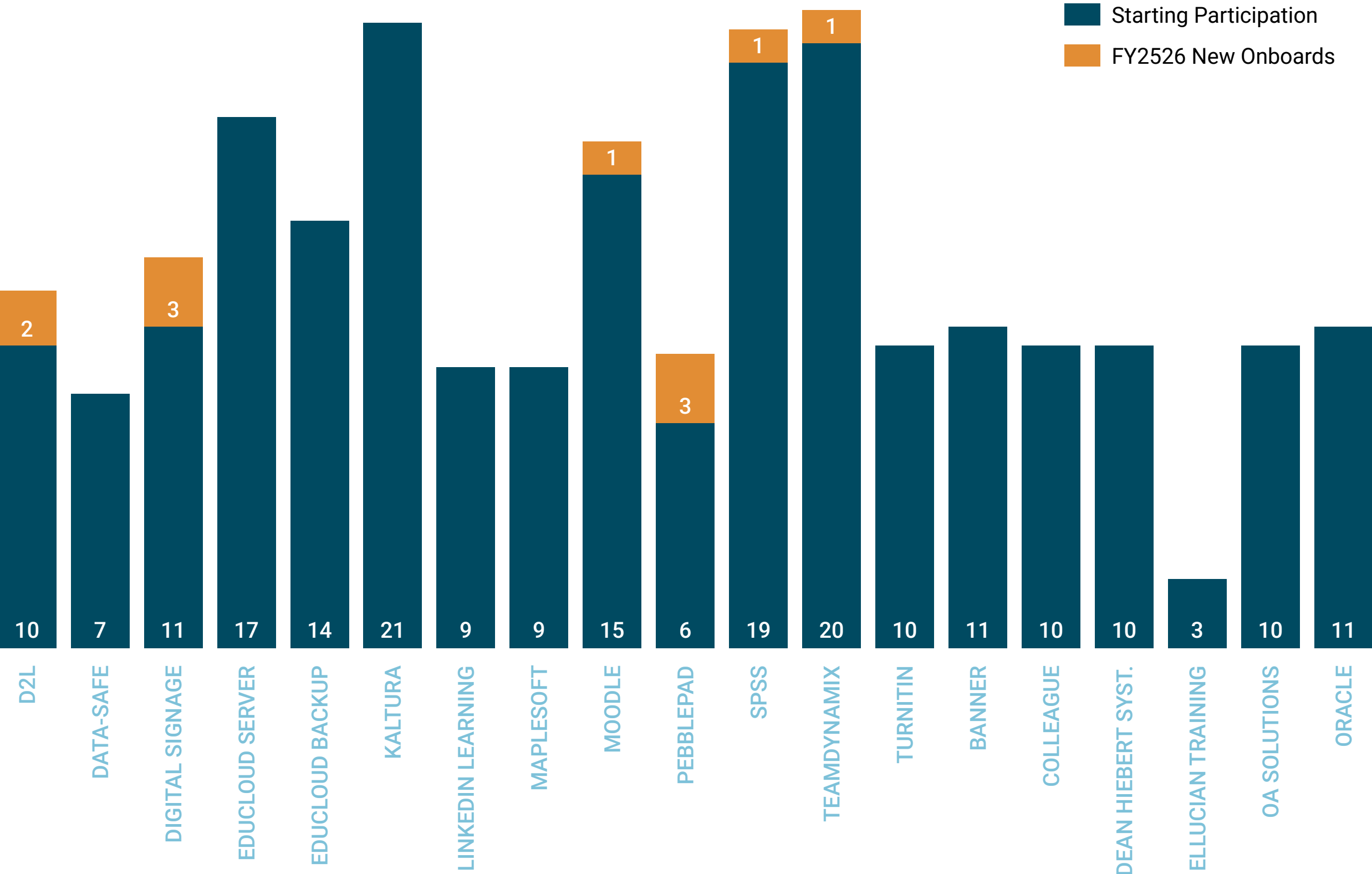
PARTICIPATION HAS MORE THAN DOUBLED IN 3 YEARS



SHARED TECHNOLOGY SOLUTIONS

HOW WE MEASURE OUR SUCCESS

Member Participation



Milestones and Highlights

- STS Service Committee Relunched
- TeamDynamix Community Of Practice 6 Meetings
- Moodle User Group 4 Meetings + 1 Admin Training Session
- Kaltura In-Person Forum 25+ Attendees

MEMBER QUOTE

“I’m grateful to co-chair the STS Service Committee because BCNET’s shared services make robust and effective learning technology sustainable at our institutions. It is a forum not only for keeping membership informed, but also a means for us to participate in strategy, implementation, and communication for systems that are vital to our operations. It’s a place where learning and teaching considerations sit alongside IT systems and procurement decisions. I also find immense value in the focused and candid conversation amongst members as we all respond to a period of rapid and immense change.”



Brian Lamb
Director of Learning & Innovation

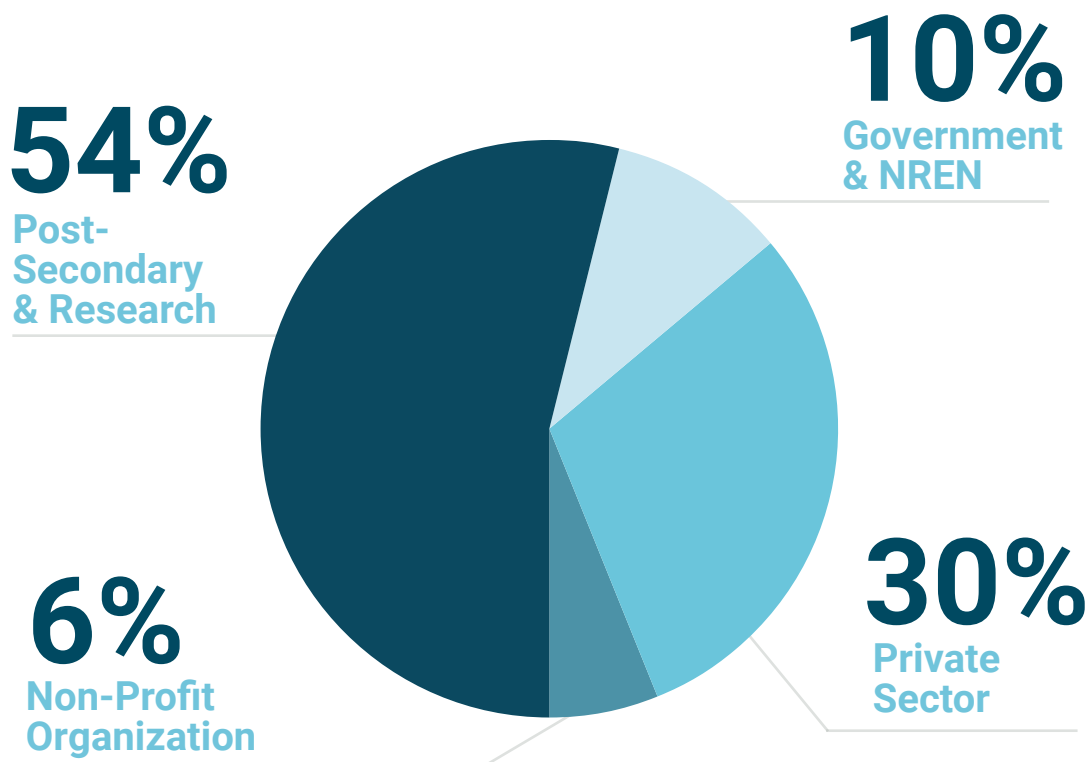
MEMBER ENGAGEMENT

MEMBER ENGAGEMENT

HOW WE MEASURE OUR SUCCESS

BCNET CONNECT Higher Ed & Research Tech Summit

790
REGISTERED
ATTENDEES



45
SPONSORS

35
EXHIBITORS

126
SPEAKERS
58% FROM
MEMBER PSIs

94%
OVERALL
SATISFACTION

95%
RECOMMENDATION
SCORE

Milestones and Highlights

B.C. Post-Secondary Digital Learning Strategy

As part of the B.C. Post-Secondary Digital Learning Strategy (DLS), the Ministry of Post-Secondary Education and Future Skills funded three new initiatives in collaboration with BCNET that have been specifically designed to support our members and their communities.

Digital Software Repository:
Developed throughout 2025/26 to be a single place for information regarding software, applications, platforms, and due diligence assessments (such as PIAs) in use across the B.C. post-secondary system.

Query Tool:
In the fall of 2025, BCNET launched a powerful new search tool. This makes it easier for members to find information about BCNET’s service offerings and vendor agreements by filtering through category, subcategory, and vendor.

Student Discount Page:
A dedicated student page was created on the BCNET website. This allows student services departments at institutions to direct students to vendor discounts, specifically focused on technology offers.

Professional Development & Training

BCNET continues to facilitate selected professional development opportunities in response to member demand and emerging sector needs. During the year, this included support for ITIL® Foundation certification training and access to preferred pricing through established training partnerships. While no longer a dedicated service portfolio, these activities provide targeted value where there is demonstrated member interest.

“ MEMBER QUOTE

BCNET represents what is best about the higher education IT community: a genuine willingness to share knowledge, build relationships, and work together for the benefit of all our institutions. I am deeply grateful for the connections and collaborative opportunities the BCNET team has cultivated over many years.

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HEADQUARTERS

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