

How can we increase
collaboration
effectiveness in IT?

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- Educational Technology Specialist at Douglas College
- Educated in collaborative negotiation and mediation, as well as conflict coaching by the Justice Institute of British Columbia
- Experienced in project management, leadership, negotiation, conflict resolution, union advocacy and non-profit governance

What is Collaboration?

Interest-Based Collaboration

*Based on the principles taught by the Justice Institute of British
Columbia and Harvard Law School*

Strategies for Increased Collaboration Effectiveness

Learn about and practice:

- Understanding the difference between “positions” and “interests”
- Understanding the gap between intent and impact
- Exploring underlying needs
- Listening for meaning
- Paraphrasing and Reframing

Questions?

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